

Performance

HIGHLIGHTS IN 2022



OPERATIONAL EFFICIENCY

- Highly engaged teams, averaging an Engagement score of **70%**
- **Rs 9M** invested in building a skilled, future-ready workforce
- Expanded **Accounting shared services** to additional clusters and business units
- **15.5% Operating profit margin (vs. 8.3% last year)**
- **Rs 27M** invested in digitisation initiatives over the last three years



FINANCIAL RISK MANAGEMENT

- Ensured **optimum financial performance of the subsidiaries** to allow CJ to achieve its debt reduction plan through effective asset structuring
- Careful monitoring of the Group's debt to minimise the impact of large fluctuations in interest rate
- Strengthened the ability of the Real Estate and TMIT clusters to achieve an **optimal capital structure** in view of their investment plan
- **Minimised** the Group **currency exchange exposure** through effective management

PROGRESSING AGAINST THE FOUR PILLARS OF OUR FUTURE-READY STRATEGIC PLAN



BUSINESS PORTFOLIO MANAGEMENT

- **Realised revenue synergies** between the TMIT, Real Estate and Tourism & Hospitality clusters
- Considerably **increased the asset base of CIL** and unlocked significant shareholder value in the process
- Achieved further **optimisation of our telco assets** through **new revenue streams**
- **Leveraged technology** to enhance our life insurance product offers
- Addressed the headwinds faced by our media investment, planning for a rebound
- Successfully completed a first full year of operations for Anantara iko Resorts
- Finetuned our masterplan and engaged with other major players to improve the development plan of our hospitality-related properties in the South

ENVIRONMENTAL, SOCIAL AND GOVERNANCE

- Approved a **Sustainability Charter** for the Group
- Implemented a **Parental Allowance** to support new parents
- Invested **Rs 4.2M** in social inclusion initiatives
- Invested **Rs 835K** in our Employee Wellbeing Programme
- Engaged in **Urban Regeneration** plans to revitalise towns, cities and larger villages in Mauritius
- Recycled **46 tonnes of e-waste**
- Brought **4 projects** to life through Trampoline, **our social impact accelerator**

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OPERATING
PROFIT MARGIN

70%
AVERAGE
ENGAGEMENT
SCORES

MUR 9M
INVESTED IN
BUILDING A SKILLED,
FUTURE-READY
WORKFORCE

MUR 4.2M
INVESTED IN
SOCIAL INCLUSION
INITIATIVES